Item Metrics — By Monitored Employee

Arctera Surveillance · Sample Reference Report · Enhanced Reporting API

REPORT DESCRIPTION The Item Metrics report gives counts of items captured in Arctera Surveillance. In this example, the option "Return by employee" was selected, which groups items by monitored employee (the other option is by department). Counts are broken down by message type, capture type, and message direction. Use it to understand capture volumes per monitored employee.

Report parameters

These are the criteria selected when the report was generated. They define the scope of the results below. Each parameter's own description is in the third column.

Timezone	Pacific Standard Time	
ReportName	EmployeeCommAudit2026	Specifies the name of the report.
CaptureDateStart	07/06/26 12:00:00 AM	Specifies the start of the capture date range. The output includes items ingested into Surveillance on or after this date.
CaptureDateEnd	07/12/26 11:59:59 PM	Specifies the end of the capture date range. The output includes items ingested into Surveillance on or before this date.
ReturnByMonitoredEmployee	Yes	Determines whether report results are grouped and returned by monitored employee. If No, items are grouped by department.
Departments(Id)	["LegalCompliance-East(21760)","RiskManagement-West(21757)","HREmployeeRelations-Central(21758)","FinanceOperations-North(21759)"]	Specifies the departments used to filter results. The output returns records belonging to these departments.
CaptureTypes(Id)	All	Specifies the capture modes to include. The output returns records matching the selected capture techniques.
MessageDirections(Id)	All	Specifies the message directions to include when filtering report results.
MessageTypes(Id)	All	Specifies the types of captured items to include. The output returns records matching the selected message types.
MonitoredEmployees(Id)	All	Specifies the monitored employee IDs for which the report will be generated.

How to read this report

This report gives item counts captured in Arctera Surveillance, grouped by **monitored employee** (**ReturnByMonitoredEmployee = Yes**), broken down by message type, capture type, and message direction. Dates filter on capture date.

ItemMetricsId	Row identifier for this item-metrics record.
CaptureDate	Date the items were captured (ingested).
DepartmentId	Identifier of the department.
Department	Name of the department.
MonitoredEmployeeId	Identifier of the monitored employee. Blank when grouped by department.
MonitoredEmployee	Name of the monitored employee. Blank when grouped by department.
MessageTypeId	Numeric identifier of the message type (see MessageType for the name).
MessageType	Message type name (for example, Exchange).
CaptureTypeId	Numeric identifier of the capture type (see CaptureTypeDisplayName for the name).
CaptureTypeDisplayName	Human-readable capture type name (for example, Random Sampling, Policy).
CaptureTypeDescription	Description of the capture type.
MessageDirectionId	Numeric identifier of the message direction (see MessageDirection for the name).
MessageDirection	Message direction code (Internal, ExternalInbound, ExternalOutbound).
MessageDirectionDisplayName	Human-readable message direction name.
MessageDirectionDescription	Description of the message direction.
CapturedItemsCount	Number of items captured for this combination.

Report data

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This table is the report output. Each row is the captured-item count for one combination of monitored employee, message type, capture type, and message direction on a capture date (ReturnByMonitoredEmployee = Yes).

ItemMetricsId	CaptureDate	Department Id	Department	Monitored EmployeeId	MonitoredEmployee	Message TypeId	MessageType	Capture TypeId	CaptureTypeDisplay Name	CaptureTypeDescription	Message DirectionId	MessageDirection	MessageDirection DisplayName	MessageDirectionDescription	Captured ItemsCount
552756	2026-07-06T00:00:00	21757	RiskManagement-West	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	1
552757	2026-07-06T00:00:00	21757	RiskManagement-West	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	29
552758	2026-07-06T00:00:00	21757	RiskManagement-West	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	6
552759	2026-07-06T00:00:00	21758	HREmployeeRelations-Central	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	1
552760	2026-07-06T00:00:00	21758	HREmployeeRelations-Central	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	29
552761	2026-07-06T00:00:00	21758	HREmployeeRelations-Central	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	6
552762	2026-07-06T00:00:00	21759	FinanceOperations-North	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	1
552763	2026-07-06T00:00:00	21759	FinanceOperations-North	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	29
552764	2026-07-06T00:00:00	21759	FinanceOperations-North	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	6
552765	2026-07-06T00:00:00	21760	LegalCompliance-East	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	1
552766	2026-07-06T00:00:00	21760	LegalCompliance-East	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	29
552767	2026-07-06T00:00:00	21760	LegalCompliance-East	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	6
552768	2026-07-08T00:00:00	21757	RiskManagement-West	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552769	2026-07-08T00:00:00	21757	RiskManagement-West	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	40
552770	2026-07-08T00:00:00	21757	RiskManagement-West	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	7
552771	2026-07-08T00:00:00	21758	HREmployeeRelations-Central	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552772	2026-07-08T00:00:00	21758	HREmployeeRelations-Central	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	40
552773	2026-07-08T00:00:00	21758	HREmployeeRelations-Central	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	7
552774	2026-07-08T00:00:00	21759	FinanceOperations-North	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552775	2026-07-08T00:00:00	21759	FinanceOperations-North	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	40
552776	2026-07-08T00:00:00	21759	FinanceOperations-North	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	7
552777	2026-07-08T00:00:00	21760	LegalCompliance-East	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552778	2026-07-08T00:00:00	21760	LegalCompliance-East	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	40
552779	2026-07-08T00:00:00	21760	LegalCompliance-East	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	7
552780	2026-07-10T00:00:00	21757	RiskManagement-West	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552781	2026-07-10T00:00:00	21757	RiskManagement-West	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	74
552782	2026-07-10T00:00:00	21757	RiskManagement-West	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	19
552783	2026-07-10T00:00:00	21758	HREmployeeRelations-Central	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552784	2026-07-10T00:00:00	21758	HREmployeeRelations-Central	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	74
552785	2026-07-10T00:00:00	21758	HREmployeeRelations-Central	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	19
552786	2026-07-10T00:00:00	21759	FinanceOperations-North	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9

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ItemMetricsId	CaptureDate	Department Id	Department	Monitored EmployeeId	MonitoredEmployee	Message TypeId	MessageType	Capture TypeId	CaptureTypeDisplay Name	CaptureTypeDescription	Message DirectionId	MessageDirection	MessageDirection DisplayName	MessageDirectionDescription	Captured ItemsCount
552787	2026-07-10T00:00:00	21759	FinanceOperations-North	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	74
552788	2026-07-10T00:00:00	21759	FinanceOperations-North	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	19
552789	2026-07-10T00:00:00	21760	LegalCompliance-East	945697	Sarah Mitchell	1	Exchange	2	Random Sampling	Indicates that items were randomly sampled	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552790	2026-07-10T00:00:00	21760	LegalCompliance-East	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	74
552791	2026-07-10T00:00:00	21760	LegalCompliance-East	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	19
552792	2026-07-11T00:00:00	21757	RiskManagement-West	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	39
552793	2026-07-11T00:00:00	21757	RiskManagement-West	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552794	2026-07-11T00:00:00	21758	HREmployeeRelations-Central	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	39
552795	2026-07-11T00:00:00	21758	HREmployeeRelations-Central	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552796	2026-07-11T00:00:00	21759	FinanceOperations-North	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	39
552797	2026-07-11T00:00:00	21759	FinanceOperations-North	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552798	2026-07-11T00:00:00	21760	LegalCompliance-East	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	39
552799	2026-07-11T00:00:00	21760	LegalCompliance-East	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	9
552800	2026-07-12T00:00:00	21757	RiskManagement-West	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	20
552801	2026-07-12T00:00:00	21757	RiskManagement-West	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	5
552802	2026-07-12T00:00:00	21758	HREmployeeRelations-Central	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	20
552803	2026-07-12T00:00:00	21758	HREmployeeRelations-Central	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	5
552804	2026-07-12T00:00:00	21759	FinanceOperations-North	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	20
552805	2026-07-12T00:00:00	21759	FinanceOperations-North	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	5
552806	2026-07-12T00:00:00	21760	LegalCompliance-East	945697	Sarah Mitchell	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	20
552807	2026-07-12T00:00:00	21760	LegalCompliance-East	945698	Robert Chen	1	Exchange	99	Policy	Indicates that the item was captured based on classification inclusion rules.	1	Internal	Internal	The items where the author and all recipients are internal to the organization.	5

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