User Roles

Arctera Surveillance · Sample Reference Report · Enhanced Reporting API

REPORT DESCRIPTION The User Roles report lists the role assignments for the selected users — which roles each user holds, in which departments or across the whole application, and the permissions each role grants. Use it to audit who has access to what in Arctera Surveillance.

Report parameters

These are the criteria selected when the report was generated. They define the scope of the results below. Each parameter's own description is in the third column.

Timezone	Pacific Standard Time	
ReportName	Compliance User Access Audit	Specifies the name of the report.
Departments(Id)	["IT(10952)","Engineering(19865)"]	Specifies the departments used to filter results. The output returns records belonging to these departments.
Users(Id)	["Admin (3821)","Admin2 (5020)"]	Specifies the users to include in the report.
Scopes(Id)	["Application(160)","Department(161)"]	Specifies the role scopes to include in the report (e.g. Application, Department).

How to read this report

This report lists role assignments for the selected users. It reflects current assignments only, not historical snapshots. `PermissionName` lists every permission the role grants.

`UserId`	Identifier of the user.
`RoleId`	Identifier of the role assigned to the user.
`DepartmentId`	Identifier of the department the role assignment applies to.
`DepartmentName`	Name of the department the role assignment applies to.
`Scope`	Scope is either Application (roles that apply across the whole system) or Department (roles tied to a specific department).
`Details`	How the role was assigned (for example, explicitly assigned in this department).
`UserName`	Display name of the user.
`UserLogin`	Login name of the user.
`UserEmail`	Email address of the user.
`RoleName`	Name of the assigned role.
`RoleDesc`	Description of what the role permits.
`RoleType`	Role type (for example, System or User Defined).
`PermissionName`	Comma-separated list of permissions granted by the role.

Report data

This table is the report output. Each row is one role assignment for a user: the role, its scope (Application or Department), the department it applies to, and the permissions it grants. A user with several roles appears on several rows.

UserId	RoleId	DepartmentId	DepartmentName	Scope	Details	UserName	UserLogin	UserEmail	RoleName	RoleDesc	RoleType	PermissionName
3821	6781	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Compliance System Administrator	Lets you perform bulkloading of data using XML files and view and modify Active Directory and Domino directory attribute mappings.	System	Manage Roles,Add Hotwords,Modify & Delete Hotwords,Create Departments,View System Configuration,Modify System Configuration,Manage Schedules,Export Configuration Data,Manage Reviewing Comments,Delete Department,Monitor Search,Manage Message Types,Modify Audit Settings,Manage Enhanced Reports
3821	6784	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Rule Administrator	Lets you set up search schedules, create searches across departments, and manage global hotwords.	User Defined	Modify & Delete Hotwords,Create Departments,Manage Schedules,Manage Reviewing Comments,Manage Department Users,Manage Allowlist rules,Manage Trash rules,Manage Labels
3821	6785	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application User Administrator	Lets you add users to the Compliance Accelerator system, create and manage departments, assign application roles, and create delegate users.	User Defined	Manage Roles,Manage Employee Groups,Create Departments,Manage Department Partitions,Application Search,Manage Delegates,Manage Reviewing Comments,Manage Department Users,Manage Allowlist rules,Manage Trash rules,Manage Data Request,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Manage Enhanced Reports

Copyright ©2026 Arctera US LLC. All rights reserved.

UserId	RoleId	Department Id	DepartmentName	Scope	Details	UserName	UserLogin	UserEmail	RoleName	RoleDesc	RoleType	PermissionName
3821	6786	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	System Administrator	Lets you perform the administrative activities on the application. These activities include department management and role assignment.	User Defined	Manage Roles,Manage Alert Sets,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Trash rules,Manage Data Request,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint,Manage Enhanced Reports
3821	6789	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Full Application Administrator	Provides full access to all application management features and settings.	User Defined	Manage Roles,Manage Employee Groups,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint,Manage Enhanced Reports
3821	7053	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Administrator (No Msg Types)	Provides comprehensive application access excluding message type management.	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,View Audit Settings,Modify Audit Settings
3821	8345	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Trash Rules Manager	Allows adding hotwords and managing trash rules.	User Defined	Add Hotwords,Manage Trash rules
3821	8350	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Allowlist Rules Manager	Allows adding hotwords and managing allowlist rules.	User Defined	Add Hotwords,Manage Allowlist rules
3821	8374	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Audit & Schedule Manager	Allows management of schedules, reviewing comments, and audit settings.	User Defined	Manage Schedules,Manage Reviewing Comments,Modify Audit Settings,View Audit Information
3821	8382	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	System Configuration Editor	Allows modification of system configurations.	User Defined	Modify System Configuration
3821	8383	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department Creator	Allows creation of new departments.	User Defined	Create Departments
3821	8386	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department User Manager	Allows management of users within a department.	User Defined	Manage Department Users
3821	8639	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	API & Department Manager	test	User Defined	Manage Roles,Manage Employee Groups,Create Departments,Configure Reporting API Endpoint
3821	12065	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	General Administrator (No Data Request)	Provides extensive administrative access excluding data request management.	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels
3821	14450	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Configuration Manager	Application	User Defined	Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,View Audit Settings,Modify Audit Settings,View Audit Information
3821	14545	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Label Manager	Allows management of application labels.	User Defined	Manage Labels
3821	14546	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Search & Schedule Monitor	Allows management of schedules and monitoring of searches.	User Defined	Manage Schedules,Monitor Search
3821	15572	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Reporting API Configurator	Allows configuration of reporting API endpoints.	User Defined	Configure Reporting API Endpoint
3821	15707	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Compliance System Manager	Test Role1	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Import Configuration Data,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint
3821	16259	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Basic Application Manager	this is a test role for permission assignment	User Defined	Manage Roles,Add Hotwords,Manage Schedules,View Audit Settings
3821	16289	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Trash Rules Administrator	Allows management of trash rules.	User Defined	Manage Trash rules
3821	16294	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Searcher	Allows performing application searches.	User Defined	Application Search
3821	16299	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Reporting API Configurator	Configure Reporting API Endpoint	User Defined	Configure Reporting API Endpoint
3821	17865	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Searcher	Allows performing application searches.	User Defined	Application Search
3821	20091	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department Creator	CreateDepta	User Defined	Create Departments
3821	20185	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Hotword Administrator	App - Add Hotwords	User Defined	Add Hotwords
3821	20186	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Searcher	App - Application Search	User Defined	Application Search
3821	20187	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Reporting API Configurator	App - Configure Reporting API Endpoint	User Defined	Configure Reporting API Endpoint

Copyright ©2026 Arctera US LLC. All rights reserved.

UserId	RoleId	Department Id	DepartmentName	Scope	Details	UserName	UserLogin	UserEmail	RoleName	RoleDesc	RoleType	PermissionName
3821	20188	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department Creator	App - Create Departments	User Defined	Create Departments
3821	20189	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department Deleter	App - Delete Departments	User Defined	Delete Department
3821	20190	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Configuration Exporter	App - Export Configuration Data	User Defined	Export Configuration Data
3821	20191	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	User Access Manager	App - Grant Users Access	User Defined	Grant Users Access
3821	20192	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Configuration Importer	App - Import Configuration Data	User Defined	Import Configuration Data
3821	20193	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Allowlist Manager	App - Manage Allowlist Rules	User Defined	Manage Allowlist rules
3821	20194	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Data Request Manager	App - Manage Data Request	User Defined	Manage Data Request
3821	20195	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Delegate Manager	App - Manage Delegates	User Defined	Manage Delegates
3821	20196	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department Partition Manager	App - Manage Department Partitions	User Defined	Manage Department Partitions
3821	20197	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department User Manager	App - Manage Department Users	User Defined	Manage Department Users
3821	20198	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Employee Group Manager	App - Manage Employee Groups	User Defined	Manage Employee Groups
3821	20199	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Label Manager	App - Manage Labels	User Defined	Manage Labels
3821	20200	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Message Type Manager	App - Manage Message Types	User Defined	Manage Message Types
3821	20201	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Review Comment Manager	App - Manage Reviewing Comments	User Defined	Manage Reviewing Comments
3821	20202	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Role Manager	App - Manage Roles	User Defined	Manage Roles
3821	20203	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Schedule Manager	App - Manage Schedules	User Defined	Manage Schedules
3821	20204	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Trash Rules Manager	App - Manage Trash Rules	User Defined	Manage Trash rules
3821	20205	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Hotword Modifier	App - Modify & Delete Hotwords	User Defined	Modify & Delete Hotwords
3821	20206	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Audit Settings Modifier	App - Modify Audit Settings	User Defined	Modify Audit Settings
3821	20207	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	System Configuration Modifier	App - Modify System Configuration	User Defined	Modify System Configuration
3821	20208	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Search Monitor	App - Monitor Search	User Defined	Monitor Search
3821	20209	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Audit Information Viewer	App - View Audit Information	User Defined	View Audit Information
3821	20210	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Audit Settings Viewer	App - View Audit Settings	User Defined	View Audit Settings
3821	20211	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	System Configuration Viewer	App - View System Configuration	User Defined	View System Configuration
3821	20512	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Full Application Administrator	User having this role will have full permission on application	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Add Comment Attachments,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint,Manage Enhanced Reports
3821	20513	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Administrator	User having smoke_test_application_role_all_permissions role will have All permissions at Application level created by automation execution	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint
3821	20514	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Hotword & System Config Viewer	User having add_hotwords_view_system_config_manage_employees role will have Add Hotwords, View System Configuration, Manage Employees permissions at Application level created by automation execution	User Defined	Add Hotwords,View System Configuration
3821	21440	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	System Config & Data Request Manager	Allows viewing and modifying system configuration and managing data requests.	User Defined	View System Configuration,Modify System Configuration,Manage Data Request

Copyright ©2026 Arctera US LLC. All rights reserved.

UserId	RoleId	Department Id	DepartmentName	Scope	Details	UserName	UserLogin	UserEmail	RoleName	RoleDesc	RoleType	PermissionName
3821	23193	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Review Comment Manager	Allows management of reviewing comments.	User Defined	Manage Reviewing Comments
3821	23194	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Role Manager	app - manage roles permission	User Defined	Manage Roles
3821	23196	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Role & Department Administrator	ad roles - application	User Defined	Manage Roles,Create Departments,Manage Labels,Configure Reporting API Endpoint
3821	23287	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Comprehensive Application Administrator	Provides comprehensive access to application management and configuration features.	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint,Manage Enhanced Reports
3821	24378	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Administrator (No Grant Access)	TP_Except Grant User access	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint
3821	24493	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Role & Department Creator	Lets you Add Hotwords, Create cases and manage roles.	User Defined	Manage Roles,Add Hotwords,Create Departments
3821	27551	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Hotword & API Configurator	app role 6.0	User Defined	Add Hotwords,Configure Reporting API Endpoint
3821	31730	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Review Comment Manager	Allows management of reviewing comments.	User Defined	Manage Reviewing Comments
3821	32518	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department Creator	Allows creation of departments.	User Defined	Create Departments
3821	32565	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Enhanced Reports Manager	Allows management of enhanced reports.	User Defined	Manage Enhanced Reports
3821	32566	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Schedule Manager	Allows management of schedules.	User Defined	Manage Schedules
3821	32567	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Enhanced Reports Manager	Allows management of enhanced reports.	User Defined	Manage Enhanced Reports
3821	33542	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	AI Assistant Administrator	InsightAIAssistant-1	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint,Manage Enhanced Reports
3821	33543	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	AI Assistant Manager	InsightAIAssistant-2	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint,Manage Enhanced Reports
3821	33544	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	AI Assistant Operator	InsightAIAssistant-3	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Delete Department,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint,Manage Enhanced Reports
3821	33738	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Access & Schedule Administrator	ais 6.3 new app role rv	User Defined	Create Departments,Grant Users Access,Manage Schedules,Monitor Search,Manage Allowlist rules,Manage Message Types
3821	33975	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Employee Group Manager	Allows management of employee groups.	User Defined	Manage Employee Groups
3821	35199	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Hotword Editor & Searcher	App	User Defined	Modify & Delete Hotwords,Application Search
3821	35200	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Hotword Creator & Searcher	Allows adding hotwords and performing application searches.	User Defined	Add Hotwords,Application Search
3821	35201	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Searcher	Allows performing application searches.	User Defined	Application Search
3821	35589	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department Administrator	AI Assistant	User Defined	Create Departments,Manage Department Users
3821	35806	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	System Automation Administrator	This application role is created by automation to assign it to Ardhendu Singh	User Defined	Manage Roles,Manage Employee Groups,Add Hotwords,Modify & Delete Hotwords,Create Departments,Manage Department Partitions,View System Configuration,Modify System Configuration,Grant Users Access,Application Search,Import Configuration Data,Manage Schedules,Manage Delegates,Export Configuration Data,Manage Reviewing Comments,Manage Department Users,Delete Department,Add Comment Attachments,Monitor Search,Manage Allowlist rules,Manage Trash rules,Manage Data Request,Manage Message Types,View Audit Settings,Modify Audit Settings,View Audit Information,Manage Labels,Configure Reporting API Endpoint,Manage Enhanced Reports
3821	35864	2	Compliance System Case	Application	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Application Searcher	Allows performing application searches.	User Defined	Application Search

Copyright ©2026 Arctera US LLC. All rights reserved.

UserId	RoleId	Department Id	DepartmentName	Scope	Details	UserName	UserLogin	UserEmail	RoleName	RoleDesc	RoleType	PermissionName
3821	6780	10952	IT	Department	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department User Administrator	Lets you manage the properties of the department and monitored employees, assign department roles such as Department Reviewer to users, generate and view reports on department details, and review progress.	System	Search Capture,Export Messages,Add Hotwords,Grant Users Access,Add Monitored Employees,Configure Department Properties,View Reports,Manage Exceptions,Escalate Messages,Apply Comments To Escalations,Export Escalations,Change Escalation Status,Manage Reviewing Comments,Manage Allowlist rules,Manage Trash rules,Manage GSS and Scheduled searches,Accept searches,View Task Status,View Audit Information,Review Only Assigned Escalations
3821	6790	10952	IT	Department	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Full Department Administrator	Provides full access to department management, reviewing, and auditing functionalities.	User Defined	Review Messages,Apply Review Action,Apply Bulk Review Action,Add Own Review Comments,Perform Ad Hoc Searches,Commit Reviewed Folder Messages,Commit Appraised Folder Messages,Assign % Review Requirement,Search Capture,Export Messages,Add Hotwords,Modify & Delete Hotwords,Grant Users Access,Add Monitored Employees,Configure Department Properties,View Reports,Manage Exceptions,Apply Appraisal Status,Escalate Messages,Review Escalations,Apply Comments To Escalations,Apply Review Action To Escalations,Apply Bulk Actions To Escalations,Export Escalations,Change Escalation Status,Add Standard Review Comments,Delete Folder,Delete Department,Show Reviewer Summaries On Home Page,Add Comment Attachments,Manage Allowlist rules,Manage Trash rules,Manage GSS and Scheduled searches,Accept searches,View Task Status,Apply Review Action - Pending,Apply Review Action - Questioned,Apply Review Action - Reviewed Irrelevant,Apply Review Action - Reviewed Relevant,Apply Bulk Review Action - Pending,Apply Bulk Review Action - Questioned,Apply Bulk Review Action - Reviewed Irrelevant,Apply Bulk Review Action - Reviewed Relevant,View Audit Information,Manage Reviewing Comments,Show Hotwords In Search,Add Or Remove Content Snippets ,Show Intelligent Review Details in Review,Manage Labels,Apply Labels,Review Only Assigned Escalations
3821	6780	19865	Engineering	Department	Explicitly assigned in this department	Admin	admin@teamsqa.com	admin@teamsqa.com	Department User Administrator	Lets you manage the properties of the department and monitored employees, assign department roles such as Department Reviewer to users, generate and view reports on department details, and review progress.	System	Search Capture,Export Messages,Add Hotwords,Grant Users Access,Add Monitored Employees,Configure Department Properties,View Reports,Manage Exceptions,Escalate Messages,Apply Comments To Escalations,Export Escalations,Change Escalation Status,Manage Reviewing Comments,Manage Allowlist rules,Manage Trash rules,Manage GSS and Scheduled searches,Accept searches,View Task Status,View Audit Information,Review Only Assigned Escalations

Copyright ©2026 Arctera US LLC. All rights reserved.