

Overview

This section includes the following topics:

- [Overview](#)

Overview

These release notes describe updates related to installation, upgrades, and operational considerations, including resolved and known issues related to Veritas eDiscovery Platform software.

Detailed information on how to use the appliance and the new features can be found in the documentation for that particular feature or enhancement. Each manual has a guide to the documentation in the Product Documentation section.

Operational notes

This section includes the following topics:

- [What files to download](#)
- [Install/upgrade instructions](#)
- [Distributed architecture deployment updates](#)
- [Product documentation](#)
- [Need help?](#)

What files to download

Please sign in and use the Veritas Support portal for downloading product software, licensing, and support: https://www.veritas.com/content/support/en_US.html

- For cumulative hotfix information and downloads, visit the eDiscovery Platform support site: https://www.veritas.com/content/support/en_US/article.100038329.html
- For information on how to obtain license key and installation download: https://www.veritas.com/support/en_US/article.000100418

A number of Veritas eDiscovery Platform installation files are available from the Veritas Support Portal Downloads area. Use the information below to help you choose the appropriate set of files to download for your license and deployment.

If you are upgrading to 9.5.2, use the following incremental installer (for the Master node and all nodes in the cluster, the Confirmation Server and the Utility Node):

- `Veritas_eDiscovery_Platform_9.5.2.zip`

If you are upgrading from a previous version, run the full product installer.

- Full product installer

`Veritas_eDiscovery_Platform_Installer_9.5-Win-EN.zip`

- Legal Hold installer (only applicable if you are licensed for the Legal Hold module):

`Veritas_eDiscovery_Platform_ConfServer_Installer_9.5-Win-EN.zip`

- Utility Node installer (only applicable if you are licensed for the Review, Redaction and Production module)

Veritas_eDiscovery_Platform_UtilityNode_Installer_9.5-Win-EN.zip

Install/upgrade instructions

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Note: If you have changed the JDK password in the eDiscovery Platform 9.5 Release, you must copy the `propertyesa.cert.keystore.password` and its value from `D:\CW\95\scratch\esa\esa.properties` and store it outside of `D:\CW\95\` before you start upgrading to eDiscovery Platform to release 9.5.2. Post upgrade to eDiscovery Platform 9.5.2, perform the following steps to make sure that the JDK password is updated in the system. 1. Access `D:\CW\95\scratch\esa\esa.properties` and `D:\CW\95\config\configs\default.properties`, and then paste the `esa.cert.keystore.password` property and its value that was copied prior to upgrade. 2. Access `Clearwell Commander > Password Manager`, and then confirm that the password provided using the `esa.cert.keystore.password` property has been retained.

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Veritas eDiscovery Platform 9.5.2 supports the following upgrade path:

- Veritas eDiscovery Platform Release 9.5
- Veritas eDiscovery Platform Release 9.5.1

If you are running above listed version, you must run the incremental installer to install 9.5.2 on the following:

- Master Node and all other nodes in the cluster
- Confirmation Server

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Note: If you are using a dedicated Confirmation Server, then you must run the 9.5.2 incremental installer on the Confirmation Server.

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- Utility node

eDiscovery Platform does not support release upgrades that extend past a previous version release (for example, you cannot perform a direct upgrade from 9.0 to 9.5.2). Instead, eDiscovery Platform requires intermediary upgrades to update the product to the latest version. In the case of 9.5.2, your system must be running 9.5 before running and applying the 9.5.2 incremental install.

You may need to restart your system after upgrading to 9.5.2, if prompted.

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Note: After eDiscovery Platform is upgraded to the 9.5.2 release, you must update the Java SDK on the eDiscovery Platform server.

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Distributed architecture deployment updates

If you are using a distributed architecture deployment, the 9.5.2 installation retains the product version as 9.5.2.0.

All nodes in a cluster must be upgraded to the same version; otherwise nodes will not be available.

To upgrade the nodes

1. Stop all services on all nodes.
2. Install 9.5.2 on the Master node first.
3. Continue to install 9.5.2 on all other nodes in the cluster.

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Note: After eDiscovery Platform is upgraded to the 9.5.2 release, you must update the Java SDK on the eDiscovery Platform server.

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For more information about distributed architecture system requirements, refer to the Distributed Architecture Deployment Guide.

Product documentation

For more information on supported upgrade paths, refer to:

https://www.veritas.com/support/en_US/article.000095769

For more information on the supported operating systems and third-party applications, refer to:

https://www.veritas.com/support/en_US/article.000019811

9.5.1 product documentation:

https://www.veritas.com/support/en_US/article.100048954

9.5 Late Breaking News:

https://www.veritas.com/support/en_US/article.100047389

Need help?

Need help

Customer Support portal: https://www.veritas.com/support/en_US.html

Contact numbers: https://www.veritas.com/content/support/en_US/contact-us.html

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Note: Access to some areas of the Support Portal may require a Veritas Account. If you do not already have one, register for a new Veritas Account from the Support Portal Licensing area.

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New in Release 9.5.2

This section includes the following topics:

- Support for configuring SAML 2.0 based authentication with trusted Identity Provider
- Updated version of the Veritas Quick Assist
- Support for Java SE Development Kit 8, Update 251 (JDK 8u251)
- Support for MySQL Server 5.6.50

Support for configuring SAML 2.0 based authentication with trusted Identity Provider

Before eDP 9.5.2 release, the eDiscovery Platform was supporting the following enterprise-authentication mechanisms:

- Lightweight Directory Access Protocol (LDAP)
- Integrated Windows Authentication (IWA)
- Header-based Authentication

From 9.5.2 Release onwards, the eDiscovery Platform supports a new way for enterprise Single Sign-On (SSO) authentication mechanism known as Security Assertion Markup Language (SAML) 2.0, which is compliant to Identity Provider (IdP).

With SAML protocol, an Identity Provider (IdP) authenticates users and provides the authenticated user identity information to a Service Provider (SP). The IdP authenticates the users once and then allows access to multiple applications and services without additional sign in.

For more information, refer to https://www.veritas.com/support/en_US/article.100049469

Updated version of the Veritas Quick Assist

eDiscovery Platform 9.5.2 comes with an updated version of the Veritas Quick Assist, v2.4.163.279.

Support for Java SE Development Kit 8, Update 251 (JDK 8u251)

Veritas eDiscovery Platform 9.5.2 is certified to work with Java SE Development Kit 8, Update 251 (JDK 8u251). After eDiscovery Platform is upgraded to the 9.5.2 release, you must update the Java SDK on the eDiscovery Platform server using the installer available as part of

`Veritas_eDiscovery_Platform_9.5.2.zip`.

A separate standalone installer for Java SE Development Kit 8, Update 251 (JDK 8u251) is available as part of the eDiscovery Platform 9.5.2.

To install Java SE Development Kit 8, Update 251 (JDK 8u251) using the standalone installer

1. Download the file `Veritas_eDiscovery_Platform_9.5.2.zip` from the eDiscovery Platform 9.5.2 Release Technote.
2. Extract the content. You will see a folder `Java_SE_Development_Kit_8_Update_251(JDK 8u251)` containing the following files:
 - `JDKUpgrader.exe`
 - `ReadMeFirst`
3. Read the `ReadMeFirst.txt` for the detailed installation instructions.
4. Run `JDKUpgrader.exe` to install the `Java_SE_Development_Kit_8_Update_251(JDK 8u251)`.
5. Perform these steps on all eDiscovery Platform appliances (Standalone, Cluster Master, Worker, Utility Node, Confirmation Server, Remote MySQL Database) in the environment.

Support for MySQL Server 5.6.50

After the eDiscovery Platform environment is upgraded to the 9.5.2 release, run the MySQL Upgrade installer to upgrade the MySQL to version 5.6.50 to meet the security needs. Perform the MySQL upgrade using the installer available as part of the

`Veritas_eDiscovery_Platform_9.5.2.zip`.

To install MySQL Server 5.6.50

1. Download the file `Veritas_eDiscovery_Platform_9.5.2.zip` from the eDiscovery Platform 9.5.2 Release Technote.
2. Extract the content. You will see a folder `MySQL Server 5.6.50` containing the following files:

- `MySQLUpgrader.exe`
- `ReadMeFirst`

3. Read the `ReadMeFirst.txt` for the detailed installation instructions.
4. Run `MySQLUpgrader.exe` to install MySQL Server 5.6.50.
5. Perform these steps on all eDiscovery Platform appliances (Standalone, Cluster Master, Worker, Utility Node, Legal Hold Confirmation Server, Remote MySQL Database) in the environment.

Known issues

This section includes the following topics:

- [Known issues in 9.5.2](#)

Known issues in 9.5.2

While using the eDP 9.5.2, consider the following known issues:

Table: Known issues in 9.5.2

ISSUE NUMBER	DESCRIPTION
ESA-55779	eDiscovery Platform uses the default time zone, that Azure has set for users/tenets, for all date-based searches and for rerunning of the collection tasks. Here, instead of collecting only incremental data, all the items are recollected, resulting in over collection of data.
ESA-55667	Re-running a collection task with success or partial success state collects all the items between last run and the time when this job is rescheduled. However, rerunning a collection task in failed state does not collect the items that are in "uncollected items" in previous run.
ESA-55649	Keyword search in Contact and Calendars in Exchange is not supported. Keyword search works incorrectly for contacts and does not work completely for calendars. If Office 365 collection is run using the participant filter, then the search returns only data related to Exchange mails and does not return data for calendars and contacts.
ESA-55422	Size of the collection data is shown differently on the Collection Task page and on the Collection Activity under Employee List. The

ISSUE NUMBER	DESCRIPTION
	Collection Task page shows the correct size of the collection.

Fixed issues

This section includes the following topics:

- [Fixed issues in Release 9.5.2](#)

Fixed issues in Release 9.5.2

The following issues are fixed in Release 9.5.2:

Table: Fixed issues in Release 9.5.2

ISSUE NUMBER	DESCRIPTION
CFT-3343	This fix resolved the issue where the LDAP users attempt to click on the Processing tab, and receives the error - Unable to access this case because either a backup, restore, upgrade, or recovery is in progress or the case has been archived or deleted.
CFT-3509	This fix resolved the issue where debug logs of only the mentioned package are shown.
CFT-3021	This fix resolved the MySQL DB Password Inconsistency Issue.
CFT-3392	The fix resolved the issue where user was unable to add all the available legal holds to the access groups as these legal holds are not displayed. When customer wants to create a new access group, only certain number of legal holds are available to be picked from the legal holds tab.
CFT-3324	This enhancement improved the performance of all processing (Cases, Templates, Backups, and Archives) tabs. If required, you can configure the following properties by using

ISSUE NUMBER	DESCRIPTION
	System > Support Features > Property Browser \:
	- esa.common.backup.backupManager.parallelIteratorsForCase
	- esa.common.backup.backupManager.parallelIteratorsForBack
CFT-2699	The display of Enterprise Vault Archive count and size was incorrect on the screen System > Directories and Servers > Veritas Enterprise Vault > Enterprise Vault Discovery Results . This fix resolved the Enterprise Vault archive count and size when the archive is disabled.
CFT-3368	This fix resolved an issue where multiple keyword lines create separate keyword search entries in the Enterprise Vault Collection Task.
CFT-3182	This fix resolved a scrolling issue specific to the IE browser. Users were unable to scroll up or down whenever the number of items were unable to fit in 540px. The scroll bar was not visible to scroll up and down the survey questions.
CFT-3496	This fix resolved an issue where the access groups are now visible to users during creating a New Legal Hold or editing the existing one.
CFT-2238	This fix resolved the issue where some emails are not indexed because of the big header size.
CFT-3459	The PSTCrawler service no longer functions correctly. This fix resolved the issue where the indexer indicates a failure.
CFT-3275	This fix resolved an issue where user can add multiple search terms in the Advanced search

ISSUE NUMBER	DESCRIPTION
	field, and these multiple search terms are now getting separated.
CFT-3061	This enhancement improved the Journal Identification Process for Bloomberg Messages.
CFT-3090	This fix resolved the Tag icon display issue. After restoring any case, users need to restart the services. However, the Tag icon was getting displayed on the user interface after restarting the services. The Tag icon is not displayed on the user interface now.
CFT-3326	With this fix, users can now search data in the Analysis & Review tab.
CFT-3349	This fix resolved an issue with the Text Review mode, where a user can see entire CC list with the slide bar.
CFT-3494	This fix resolved a space typing issue when a user types multiple words in a review comment for any of the tags.
CFT-3501	This fix resolved a console error issue when users save the LFI Template.



Infrastructure System Administration Identification and Collection Legal Hold Processing and Post Processing Search and Review EDRM

